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PRODUCT SAFETY
Consumer Product Safety Instructions
IBOMBO sp. z o.o.
Effective from December 13, 2024

Manufacturer's contact details:

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Dear Users,

The purpose of this manual is to ensure the safe use of bicycle repair and charging stations, as product safety is our highest priority. We comply with the current regulations of the European Union regarding the safety of technical products. Please familiarize yourself with this manual to ensure that using IBOMBO® repair and charging stations is both safe and convenient.

Purpose of the document

This manual has been prepared in accordance with the Regulation of the European Parliament and Council (EU) 2023/988 of May 10, 2023, on general product safety, amending Regulation (EU) No. 1025/2012 and Directive (EU) 2020/1828, and repealing Directive 2001/95/EC and Council Directive 87/357/EEC. The document outlines general principles for using IBOMBO® products and provides guidelines for dealing with emergency situations.

Scope and application

The manual covers all bicycle repair and charging stations manufactured by IBOMBO® and sold within the European Union. These products are intended for public use and in urban spaces. A list of IBOMBO® products, along with product cards containing detailed descriptions, is available at <http://www.ibombo.com>.

General safety guidelines for use

1. **Verify product markings** – Before using the repair or charging station, ensure that all markings are legible and complete (e.g., QR codes with repair instructions, warning labels).
2. **Familiarize yourself with installation instructions** – Before starting the installation of the repair/charging station, carefully read the installation manual. To obtain the installation manual, please contact IBOMBO® Customer Support at contact@ibombo.com or call +48730070730.

3. **Follow operating instructions** – Review the repair instructions for common bicycle issues before using the IBOMBO® repair station for the first time. Instructions are available as video tutorials at www.ibombo.com/repair. The website link and QR code are provided on every repair station.
4. **Appropriate user age** – IBOMBO® repair and charging stations should be used by adults or by children under the age of 12 under adult supervision. Ensure that the user has the necessary skills and knowledge to use the station correctly. To avoid the risk of injury or equipment damage, children and individuals requiring assistance should only use the station under the supervision of responsible adults.
5. **Intended use** – Use the station solely for bicycle repairs and charging in accordance with its purpose.
6. **Product condition** – Regularly check the technical condition of the repair station, especially tools, pumps, adapters, charging modules, and structural and mounting connections.
7. **Report any malfunctions** to the administrator, property owner, or manufacturer to address them promptly. In case of faults that pose a risk to users, secure the station to prevent third-party use.
8. **Maintain cleanliness** – After completing a repair or charging, leave the station clean, returning tools, pump adapters, and cables with plugs (if applicable) to their designated places.

Precautionary measures

1. **Tools or devices under voltage** – Use tools according to the instructions. In case of any damage, stop using the station immediately.
2. **Charging electric bicycles** – Only use designated sockets and cables for charging. Do not leave an electric bicycle unattended while charging. If you notice any damage to the electrical socket, refrain from using the device and notify the property owner or administrator immediately.
3. **Exercise caution** – When using the station, take extra care to avoid injuries:
 - Cuts or abrasions from sharp tool edges.
 - Pinching of fingers when using manual tools, hand pumps, or adapters.
 - Injuries caused by a falling bicycle during repairs if the bicycle is not securely mounted on the stand.
 - Head injuries, such as bruises, abrasions, or more serious trauma from hitting the bicycle mounting stand. Always be aware of the stand's position and maintain a safe distance during repairs.
 - Cuts from small components or debris during repairs (e.g., chain tensioning or screw removal).
 - Electric shocks from damaged cables or sockets.
4. **Prohibition of modifications** – Modifying or altering the repair/charging station or tools is strictly prohibited. Only components from the manufacturer's wide range of spare parts or those recommended by the manufacturer may be used.

Maintenance of tools and pump

To ensure the trouble-free operation of the repair and charging stations, regular maintenance of tools and the pump is essential. We recommend conducting technical inspections as outlined in the Warranty Card provided with the device. The toolset should be maintained regularly – at least once a month – using products

recommended by the manufacturer, such as Molydal TOP5 or BERNER cleaning and maintenance products for A2/4 steel. The pump piston should also be maintained regularly – at least once a month – using Motorex Fett 2000, and the condition of seals should be checked. Powder-coated surfaces should be cleaned periodically – at least once a month – and waxed after cleaning. The manufacturer recommends using synthetic wax such as Meguiar's Ultimate Liquid Wax 10.

<https://vimeo.com/493915888> - INSTALLATION INSTRUCTIONS

<https://vimeo.com/495337519> - TIPS AND GUIDANCE ON ROUTINE MAINTENANCE

<https://vimeo.com/499137789> - TIPS AND GUIDANCE ON TOOL MAINTENANCE

<https://vimeo.com/499361857> - MAINTENANCE AND CLEANING OF POWDER-COATED SURFACES

<https://vimeo.com/499378911> - REPAIR OF DAMAGE TO POWDER-COATED SURFACES

<https://vimeo.com/482354908> - DETAILED GUIDE FOR PUMP REPAIRS

<https://vimeo.com/500491713> - THREAD REPAIR AND DRILLING

<https://vimeo.com/482361597> - IBOMBO PRS-LV2 (INSTRUCTIONS – PUMP & HOSE REPLACEMENT)

<https://vimeo.com/480849551> - IBOMBO PRS-LV2 (INSTRUCTIONS – TOOL REPLACEMENT)

<https://vimeo.com/480897757> - IBOMBO SCANDIC (INSTRUCTIONS – PUMP & HOSE REPLACEMENT)

<https://vimeo.com/480798464> - IBOMBO SCANDIC (INSTRUCTIONS – TOOL REPLACEMENT)

<https://vimeo.com/500477639> - IBOMBO SCANDIC (INSTALLATION OF DOORS AND COIN SYSTEM)

<https://vimeo.com/480896236> - IBOMBO PRS-sv1 & PRS-sv20 (INSTRUCTIONS – TOOL REPLACEMENT)

<https://vimeo.com/480896630> - IBOMBO PRS-sv1 & PRS-sv20 (INSTRUCTIONS – PUMP REPLACEMENT)

<https://vimeo.com/480897164> - IBOMBO PRS-sv1 & PRS-sv20 (INSTRUCTIONS – HOSE REPLACEMENT)

<https://vimeo.com/637028431> - IBOMBO PRS-sv1 & PRS-sv20 (INSTRUCTIONS FOR USING THE MOBILE BASE)

All repairs or part replacements can be performed independently or by an authorized service center.

To obtain access credentials for the maintenance instructions available as video tutorials, please contact IBOMBO® Customer Support at contact@ibombo.com.

If you have any questions about maintenance or technical issues, please contact IBOMBO® Customer Support at contact@ibombo.com or call +48730070730.

Faults and hazards – procedure

1. **Stop using the station** – If any irregularities are noticed, stop using the device immediately.
2. **Report the issue** – Contact the property administrator or IBOMBO® Customer Support at contact@ibombo.com or call +48730070730.
3. **Return or exchange the product** – In the case of a technical defect, use your right to exchange or repair the product. Contact the property administrator or IBOMBO® Customer Support at contact@ibombo.com or call +48730070730.

Compliance with standards and legal regulations

IBOMBO® declares that the electric bicycle chargers in its product range comply with the following European standards:

- **Commission Directive 2015/863** of March 31, 2015, amending Annex II to Directive 2011/65/EU of the European Parliament and of the Council regarding the list of restricted substances.
- **Directive 2014/35/EU** of the European Parliament and of the Council of February 26, 2014, on the harmonization of the laws of the Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits.

- **Electromagnetic Compatibility Directive (EMC) 2014/30/EU.**
- **Directive 2011/65/EU** of June 8, 2011, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.
- **Directive 2014/53/EU** of February 16, 2014, on the harmonization of the laws of the Member States relating to the making available on the market of radio equipment and repealing Directive 1999/5/EC.

Safety information

To date, IBOMBO® has not received any reports regarding safety issues with its products. Additionally, we are unaware of any accidents affecting users of our repair and charging stations. Should such information arise in the future, it will be published on our website www.ibombo.com under the **PRODUCT SAFETY** section. Information on potential product defects requiring market withdrawal will also be posted there.

Confirmation of purchase and product identification

In the event of a return or warranty claim, retaining proof of purchase ensures efficient identification of the transaction and product. This facilitates faster repair, exchange, or return.

Withdrawal of product from circulation

If a safety risk is identified, IBOMBO® commits to promptly withdrawing the product from the market and informing the relevant institutions and consumers.

Safety Department – Contact

For any questions regarding the use or safety of IBOMBO® products, please contact us at contact@ibombo.com or call +48730070730.

User safety is our priority.

Thank you for choosing IBOMBO® products and for your trust in us.